Influenza Vaccination Points Subsidy

Before Applying STEP 1 Check Eligibility

Select the vaccinated person and follow the arrows.

- **Regular insured person: Employee** → × Not eligible for subsidy points
  Please check the vaccination information provided by your company.
- **Dependents enrolled in the FR Health Insurance Association** → **Who received the vaccination?**
  - 1. Spouse
    2. Dependent aged 40 or older → ○ Eligible for subsidy points
    Eligible applicant: The spouse or the employee
  - Children and other dependents not included in 1 or 2 → ○ Eligible for subsidy points
    Eligible applicant: The employee
- **Voluntarily continued insured persons and their dependents (Continuing FR health insurance coverage after retirement)** → ○ Eligible for subsidy points
  Eligible applicant: The voluntarily continued insured person Applications may be submitted for the insured person and dependents.

Important: Vaccinations provided free of charge by a municipality or other public body are not eligible.

Before Applying STEP 2 Confirm the Eligible Vaccination and Application Periods

Vaccination Period: September 16, 2026 (Wed.) – February 28, 2027 (Sun.)
Application Period: October 1, 2026 (Thu.) – March 15, 2027 (Mon.)

* Points are awarded only once per fiscal year for each vaccinated person.

[Procedures, Registration, and Application Screens]
Inquiries about Pep Up

▶ Pep Up Customer Support
Web Inquiry Form
https://pepup.life/inquiry

[Other Inquiries]
If your issue is not resolved after checking the FAQs on the FR Health Insurance Association website

▶ FR Health Insurance Association Inquiry Form

1. Log in to Pep Up

Log in to Pep Up.

Pep Upにログイン

Note: The screenshots in this guide are shown in Japanese.

Login Screen



Forgot your password?

[If you have the registration guide]
See the image below
Register here



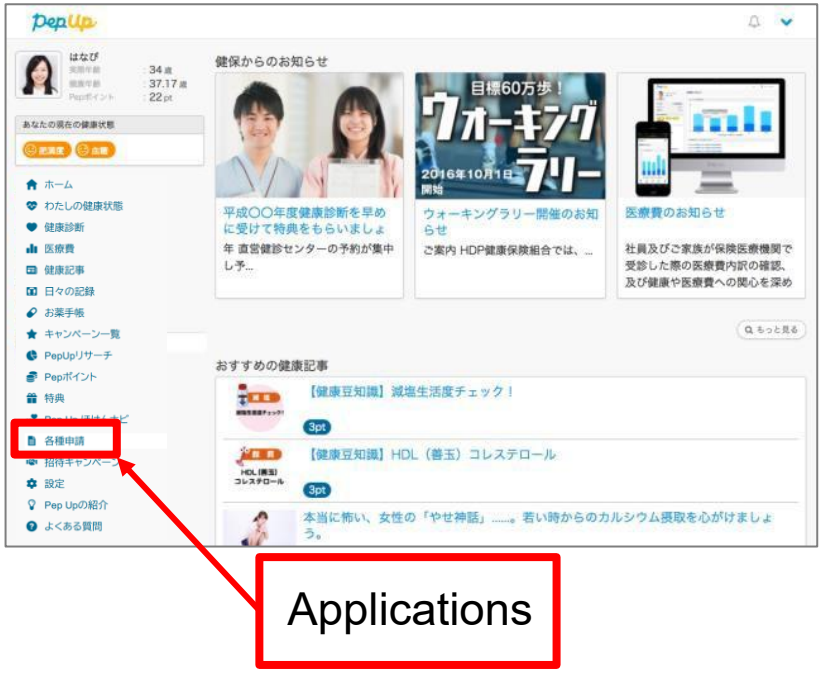
[If you have lost your registration guide or do not know your identity verification code]

Please check the FR Health Insurance Association website
How to Register for Pep Up

2-1. Access the Applications Menu (PC / Smartphone)

Click “Applications” on the Home menu.

Home Screen (PC)



Note: The screenshots in this guide are shown in Japanese.

Home Screen (Smartphone)



* The screen layout is subject to change without notice.

2-2. Access the Applications Menu (App)

In the app, tap “Applications” on the More menu screen.

Home Screen



More Menu Screen



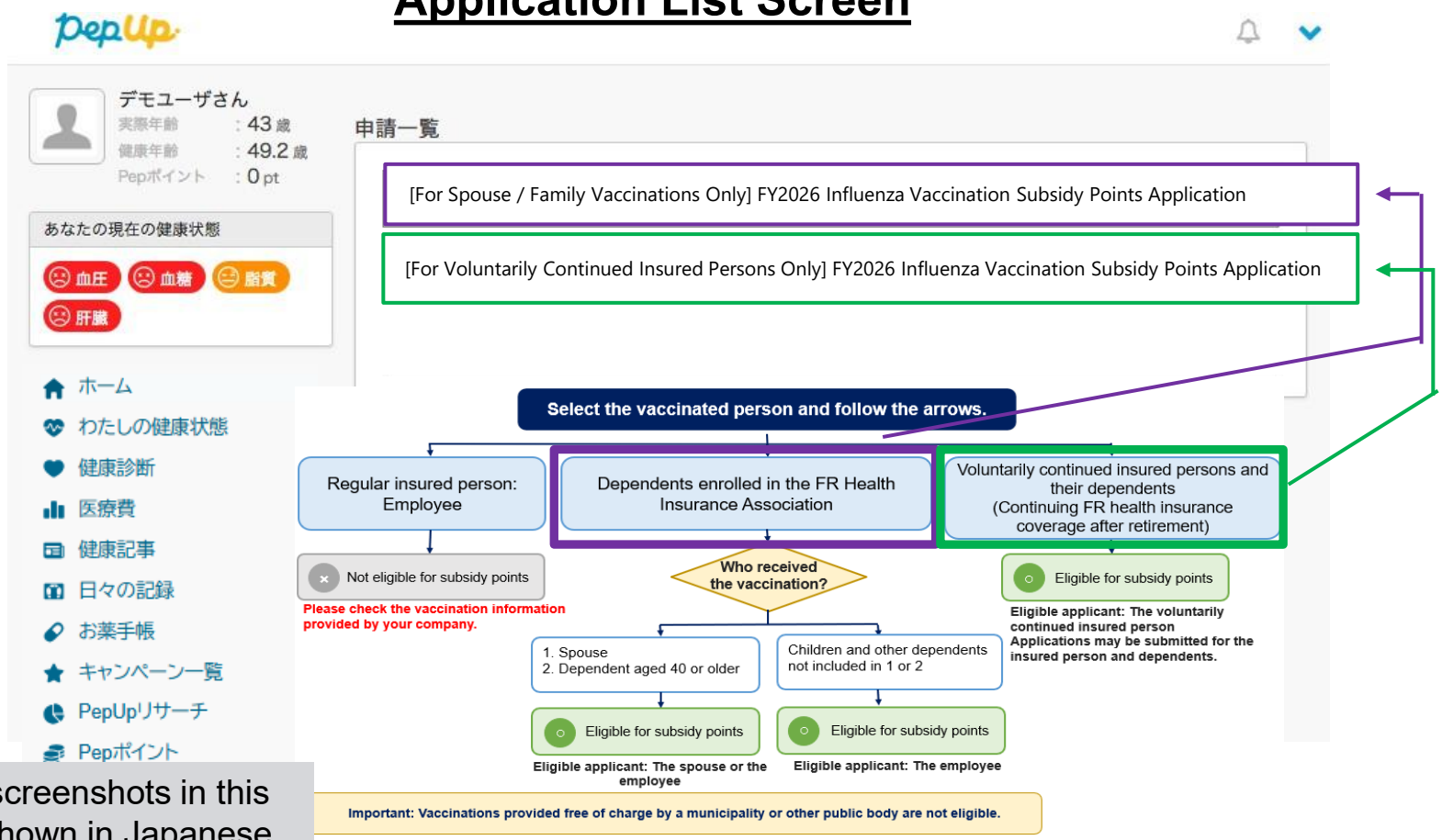
Note: The screenshots in this guide are shown in Japanese.

* The screen layout is subject to change without notice.

3. Apply for Subsidy Points

Click the link for the appropriate application.

Application List Screen

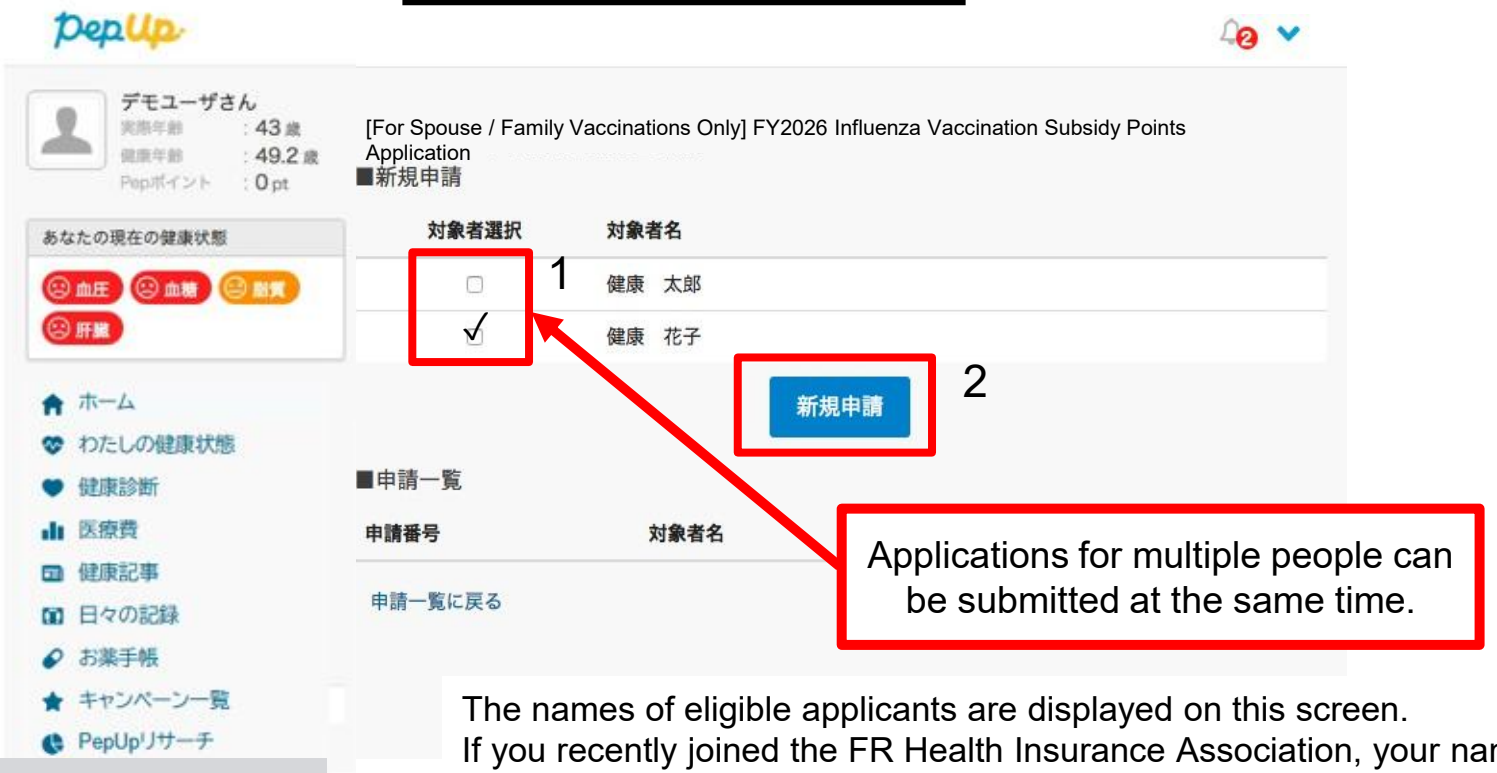


Note: The screenshots in this guide are shown in Japanese.

4. Select the Applicant

1. Select the eligible applicant by clicking the checkbox.
2. Click the “New Application” button.

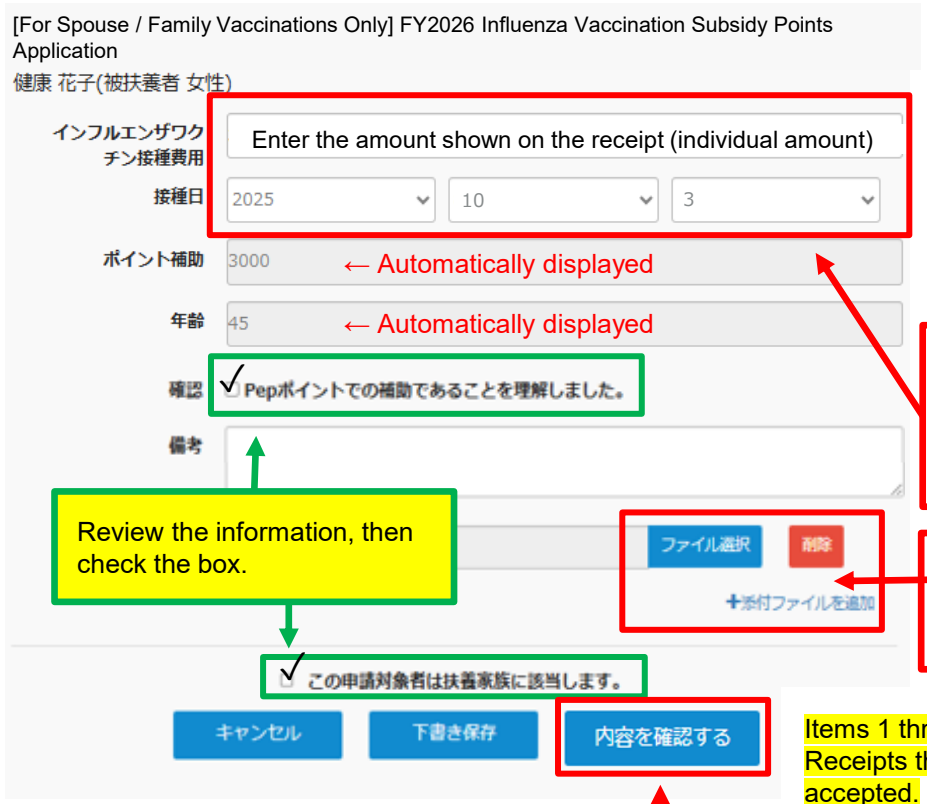
Application List Screen



The names of eligible applicants are displayed on this screen.
If you recently joined the FR Health Insurance Association, your name may not yet appear depending on the data update timing.
If your name is not displayed, please use the Inquiry Form.

Note: The screenshots in this guide are shown in Japanese.

5. Enter Required Information and Attach the Receipt



Enter the required information in each field.

Attachments

- **Maximum file size: 10 MB**
- **Accepted file formats**
  - ○ **jpg, jpeg, gif, png, xdw, HEIC**
  - × **xlsx, pdf, pptx, docx**

Enter the “Amount” and “Date” shown on the receipt. If the receipt shows a combined total, enter the amount for the individual applicant.

Click “Select File” and choose the receipt to attach. For multiple files, click “Add Attachment.”

Review the information, then check the box.

After entering all information and attaching the file, click “Review Details.”

Items 1 through 6 are required.
Receipts that do not meet all requirements cannot be accepted.

1. Vaccination name: “Influenza vaccination fee”
2. Full name of the vaccinated person
3. Vaccination date
4. Vaccination fee, shown separately for each person
5. Name of the medical institution
6. Receipt stamp of the medical institution

(A stamp is not required unless the receipt states that it is invalid without one.)



Note: The screenshots in this guide are shown in Japanese.

6. Complete the Application

Please review the application details.



Review the application details and click “Submit” to complete the application. A submission confirmation email will be sent after submission.

Submission Confirmation Email

[Pep Up] Subsidy Points Application Submitted

Your application has been submitted.

http://pepup.life/xxxxxxx

The receipt must clearly show the vaccinated person’s full name and “Influenza vaccination fee.” If either item is not shown, also submit an itemized medical statement or vaccination certificate.

Note: The screenshots in this guide are shown in Japanese.

7. Application Status

After submission, the application status will be “Pending Approval.”

Application List Screen



If there are no issues with the application, the status will show “Pending Approval” by the end of the application month.

Note: The screenshots in this guide are shown in Japanese.

8. Returned Applications

If there is an issue with the application, a return-for-correction email will be sent by the Health Insurance Association to the email address registered with Pep Up. Review the details, make the corrections, and resubmit by the deadline.

Resubmission deadline for returned applications: Wed., Mar. 31, 2027

Applications resubmitted after the deadline will not be eligible for points.

Return Email

[Pep Up] Subsidy Points Application Returned for Correction

Your subsidy points application has been returned for correction.

Please review the comments below.

Review Application Details
http://pepup.life/xxxxxxx

Questions about returned applications or application details
↓ Contact ↓

[Pep Up Customer Support]
Web Inquiry Form
https://pepup.life/inquiry
- Hours: 10:00–18:00
  (excluding Saturdays, Sundays, public holidays, and designated holidays)
- Response: Within 3 business days

Application List Screen



Click “Edit” to correct the information and resubmit the application.
If you applied for an ineligible person by mistake, click “Withdraw” to withdraw the application.

Note: The screenshots in this guide are shown in Japanese.

9. Approval Completed

Once the application has been approved, an approval completion email will be sent.

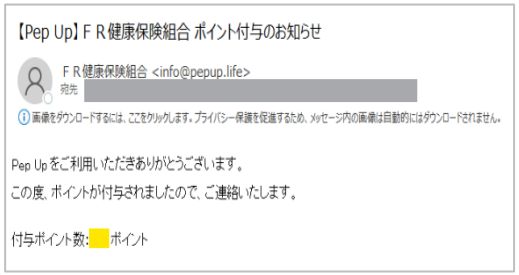
Approval Completion Email

[Pep Up] Subsidy Points Application Approval Completed

Your subsidy points application has been approved.

Review Application Details
http://pepup.life/xxxxxxx

Pep Up will send an email notification on the points award date.



Application List Screen



Note: The screenshots in this guide are shown in Japanese.