Privacy policy

Health checkups are outsourced to Wellness Communications Corporation to provide the FR Health Insurance Organization's services to dependents nationwide. Please undergo the checkup after you check and agree with the following.

Also, please check the following before submitting the results of the checkup you underwent at your part-time workplace.

Use of personal information

FR Health Insurance Organization not only provides insurance benefits such as medical expense payments, but we also fulfil insurer's functions further by operating effective and efficient insurance business in order to maintain and improve insured persons' health. Your personal information is necessary for us to implement our insurance services. With safe storage and handling of personal information always in mind, we handle the information appropriately and ensure thorough enforcement of the procedures by all staff and concerned parties involved in accordance with Personal Information Protection Law and the privacy policy by Wellness Communications Corporation and FR Health Insurance Organization.

Scope of personnel using personnel information

- FR Health Insurance Organization: Medical advisers, public health nurses, staff in charge of health activities
- Itochu Techno-Solutions Co., Ltd.: We may browse and/or use personal information only if requested by FR Health Insurance Organization to handle system failure and support.
- Wellness Communications Corp.: as mentioned under "Handling of personal information by Wellness Communications Corporation" below.
- Medical facilities: as mentioned under "Handling of personal information by medical facilities" below.

Purpose of use

- Health service guide (disease prevention, prevention measures against diseases worsening, health seminar, new registration at the Health Management Web Portal)
- Conducting special checkups and special health guidance as well as reporting to the Japanese government
- Providing insurance benefits, collecting insurance premiums and conducting health services by FR Health Insurance Organization based on the Health Insurance Act
- (See "Details of privacy policy / purposes of use of personal information" below)





https://www.fr-kenpo.or.jp/eng/member/info/policy.html

Handling of personal information by Wellness Communications Corporation

Your personal information provided to Wellness Communications Corp. will be shared with medical facilities, transportation facilities, and other third parties involved in operating the tasks.

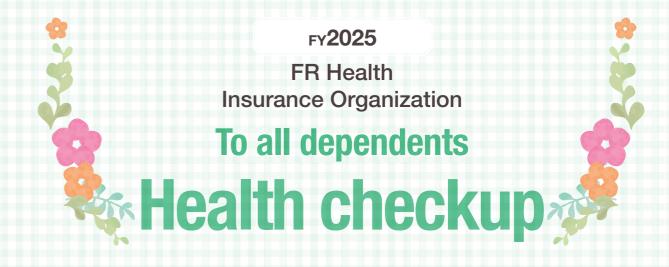
Wellness Communications Corp. will collect your medical checkup results and the questionnaire responses from the medical facilities and submit them to FR Health Insurance Organization. The Organization will utilize them to improve health services. Please apply on the premise that you agree to the above when using our system.

You can check the privacy policy of Wellness Communications Corp. on our website: https://wellcoms.jp/privacy/. Handling of personal information by the checkup service booking agency

• Wellness Communications Corp. retains the personal information of the applicant, including the full name, date of birth, address, phone number, email address, gender, and the health insurance card symbol and number, and provides it to FR Health Insurance Organization.

Handling of personal information at medical facilities

- Medical facilities obtain personal information from health checkup applicants, including their address, telephone number, date of birth, and the health insurance organizations to which they belong.
- The medical facility will obtain the information from Wellness Communications Corp. to check the above-mentioned booking details.
- The medical facility will provide all personal information, including the personal information that includes the medical checkup results, to Wellness Communications Corp.





Eligible Persons for Dependent Health Checkup FY2025

You have become a member of FR Health Insurance Organization by April 01, 2025, and are still a member on the day of the checkup.

- 1. Spouse (Wife / Husband)
- 2. A dependent family who will be 40 years and older in FY2025 (April 2025 to March 2026)

My health checkup date in FY2025

Date and Time: Date Month Year Time

My booked medical facility:

Wellness Communications Corporation
Health Checkup Booking Center

Hours 8:30 - 19:30

Non-business days

Dec. 27 to Jan. 4

TEL: 0570-052-002

Japanese quidance followed by English quidar

The caller is responsible for all call charges to the destination.
Call charges will be billed by NTT Communications even if you are registered with the MYLINE Carrier Celestries Provided.

If you wish to speak to an operator, please follow the instructions from the Navi Dial and press the appropriate numbers. tation overview ವಿ

amination regions

Health checku
How to registe
Checkup Book

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P8-

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P10-1

ntly Asked Quest

P12-13 Result su Checkup

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P14-15

Follow up after your health checkup matters!

Health checkup for who?

Your annual health checkup. Have you not checked the results or skipped your health checkup because you are busy?

Health checkup for who? 2P	
Implementation overview 3P	
List of examination items 4P	
Examination regions 5P	
Health checkup booking flow 6P	
How to register on the Health Checkup Booking System 7P	
From booking to undergoing health checkup 8-11P	
Frequently Asked Questions 12-13P	
Gift for submitting your checkup results conducted at your part-time workplace 14P	
For those who cannot find a medical facility nearby or	
regularly make outpatient visits 15P	
Privacy policy 16P	



Do I really need to undergo a health checkup once a year?

Check your health status by undergoing the health checkup by your health insurance organization or at your workplace

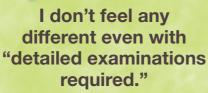
sense of the

results!

First, check your overall valuation.

Pay attention to any annual

change, even if your results are "Not abnormal."



Prevent worsening by undergoing a detailed examination for early detection and early therapy.



You today makes a healthy you tomorrow. Your daily efforts will lead to a sound mind and healthy body.

Summary







Notification from FR Health Insurance Organization

- 1 You cannot decline the mandatory test items (please see page 4) as it is stipulated by law.
- 2 You cannot change your booked course on the checkup date.
- 3 If you don't require your stomach test every year, a complimentary standard checkup is available! (copayment ¥0)
- 4) We review the checkup items every year for improvement.

Implementation overview

Qualification	You have become a member of FR Health Insurance Organization by April 01, 2025, and are still a member on the day of the checkup. You must pay the entire fee of all tests included in the checkup when you undergo the checkup after you become ineligible for FR Health Insurance.				
Eligibility	Spouse (Wife / Husband)	All dependents 40 years old and older			
Important Age Age (as of March 31, 2026)	39 years and younger	40 - 75 years old 50 - 75 years old			
Health checkup course	Basic checkup Standard checkup			Advanced checkup	
Features	Main checkup items are included. Course for those not requiring a stomach test!			In greater detail	
Copayment amount	Copayment not required [Copayment amount:			Copayment required [Copayment amount: ¥10,000 (tax inclusive)]	
	All	He	licobacter pylori tes	t or ABC checkup	
	All female		Pap sm	ear	
	Female a	ge 35 years and older	older Breast ultrasound		
		raphy			
Options See pages 4 & 5 for more details.	40 years old and older 40 years old and older (every five years, the year you turn 40, 45, 50 and so forth)	Fecal occult blood test	Included in the course*		
		Abdominal	Included in the course*		
		40 years old and older (e the year you turn 40, 45,		e density test	
			Tonometry	Included in the course*	
			50 years old and older	can be changed to gastroscopy	
* Please check the list of medical facilities. Some medical facilities do not include this in their comprehensive medical examination.					

Quick reference matrix for age at five-year intervals (reference date for age: March 31, 2026)

35 years old: Born in the period from Apr. 1, 1990 to Mar. 31, 1991 55 years old: Born in the period from Apr. 1, 1970 to Mar. 31, 1971 Please complete the checkup by the day before your 75th birthday.

60 years old: Born in the period from Apr. 1, 1965 to Mar. 31, 1966 40 years old: Born in the period from Apr. 1, 1985 to Mar. 31, 1986 65 years old: Born in the period from Apr. 1, 1960 to Mar. 31, 1961 45 years old: Born in the period from Apr. 1, 1980 to Mar. 31, 1981 70 years old: Born in the period from Apr. 1, 1955 to Mar. 31, 1956 50 years old: Born in the period from Apr. 1, 1975 to Mar. 31, 1976 75 years old: Born in the period from Apr. 1, 1950 to Mar. 31, 1951

List of examination items Dependent

			: Mandator	y : Mandato	ory selection	: Optional selection
Age (as of March 31, 2026)		≤39 years old (wife or husband) 40 - 75 years old	50 - 75 y	ears old	40 years old	
Examina	Course Name		Basic checkup	Standard checkup	Advanced checkup	and older
Questionnaire, Consultation						
Physical i	measureme	ents (height, weight, BMI, abdominal girth)				
		Blood pressure				
		Eye test				
		Hearing test				
Urine test	Urinary p	rotein, Urinary sugar, Urinary occult blood				
Offine test	Urobilinoge	n, Urine specific gravity, Urine pH, Urinary sediment				Undergo
Lung cance	er screening	Chest X-ray				your
		Electrocardiogram				checkup at
	Liver function	AST (GOT), ALT (GPT), γ-GT (γ-GTP)	•	•	•	your part-time
	Sugar metabolism	Fasting blood sugar level, Hemoglobin A1c (HbA1c)			•	workplace
	Lipids	Total cholesterol (TC), Triglyceride (TG), HDL cholesterol, LDL cholesterol	•	•	•	You earn
Blood test	Kidney function	Creatinine (Cr), e-GFR, Uric acid (UA)	•	•	•	3,000
	General blood test	Red blood cell count (RBC), Hemoglobin level (Hb), Hematocrit value (Ht), Mean corpuscular volume (MCV), Mean corpuscular hemoglobin (MCH), Mean corpuscular hemoglobin concentration (MCHC), White blood cell count (WBC), Blood platelet count (PLT/PL)	•	•	•	Pep points or gift ¥2,000
	Others	Urea nitrogen (BUN), ALP, Total protein, Total bilirubin, Serum amylase, Albumin, A/G ratio, ZTT, TTT, LDH, ChE, Serum iron			•	worth of QUO Card
Colon cance	er screening	Fecal occult blood test	*			when you submit
	Abdominal ultrasound		(every 5 years)	•	•	a copy of your results to the
		Lung function test	'			health insurance organization.
Orahahadir		Fundoscopy				
Opritnair	moscopy	Tonometry				Refer to page 14
Stomach	Stomach	Stomach X-ray				for the details.
	screening	Gastroscopy			(Select one)	
tests	ABC checkup			. *1		1
Helicobacter pylori test		Helicobacter pylori test	Select one)*1			
Cervical can	ncer screening	Pap smear		*2		
Duran		Dropot ultropound				

(35 years and over)

(Select one)*3

(every 5 years)

You can undergo the test if you cover the entire fee (Please check with the medical facility you booked).

If you have already undergone the test, please undergo the test regularly with your family doctor or undergo a gastroscopy regularly, depending on your previous test results.

[Cancer screening (stomach cancer / colon cancer / uterine cancer / breast cancer)]

Breast ultrasound

Mammography

Please undergo the test at least once every two years.

Bone density test

Breast cancer

screening

- Please undergo the test at least once every two years. / Mammography is recommended for 40 years and older.
- *All. If you are undergoing the test by your family doctor regularly, please check with your doctor if it is time to have another one.
- *All. If it is difficult to undergo the screening at the same time as your checkup at your medical facility, please undergo the screening test performed by

You can check the setting of optional tests at the Health Checkup Booking System "i-Wellness.

Examination regions

Fundoscopy

A test to detect vascular lesions caused by arteriosclerosis, diabetes, or eye diseases such as glaucoma.

Tonometry

A test to measure your intraocular pressure by blowing air on your eye

Mammography Female

A test using X-rays to examine breasts for early breast cancer detection. The dose you receive in this test is said to be lower than the cosmic ray (radiation) you get exposed to during a flight between Tokyo and New

Breast ultrasound

Recommended for those with developed mammary glands at a young age, pregnant, or breastfeeding.

Pap smear

A test to detect mainly cervical cancer by sampling cells of the

Female

cervix.

Bone density test

A test to measure bone strength to detect diseases such as osteoporosis by using x-ray or ultrasound.

Fecal occult blood test

A test to detect lesions (polyps, cancer, etc.) in the colon.



Gastric camera (Gastroscopy)

This is one of the stomach cancer screening methods like a stomach X-ray. The camera (endoscope) allows direct visual



ABC Checkup*

An examination to evaluate the risk of stomach cancer by combining the results of the pylori IgG antigen test for Helicobacter pylori infection and pepsinogen measurement for membrane atrophy.

A test to detect the presence of Helicobacter pylori that is one of the causative microorganisms for stomach inflammation, stomach ulcer and stomach cancer.*

test are tests of which it is said to be sufficient to undergo them only once in

Abdominal ultrasound

A test to detect abnormality of abdominal organs such as the liver, gallbladder, pancreas and kidneys.



ulceration, polyp, tumor cells in your esophagus, stomach and duodenum.

Stomach X-ray (barium)

A cancer screening to detect



examination of the membrane.



Helicobacter pylori test

* ABC checkup and Helicobacter pylori

^{*1} ABC checkup / Helicobacter pylori test are tests of which it is said to be sufficient to undergo them only once in one's lifetime. You can choose this option if you have never undergone either of them.

Health checkup booking flow

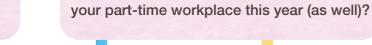
Did you undergo the FR Health Insurance Organization Health Checkup last year (FY2024)?



* Select this if you became a dependent of FR Health Insurance in the middle of FY2024.

Please see pages 3 & 4 for the healtl checkup content organized by FR Health Insurance Organization.

Have you completed your initial registration at the Health Checkup Booking System "i-Wellness"?



NO



Will you undergo your health checkup at

Please refer to page 7 and complete your initial registration at the Health Checkup Booking System "i-Wellness."

NO

I have completed the registration.



I cannot register.

We recommend step B!

Go to page 14!

If you undergo your health checkup at your part-time workplace, please send your results to the health insurance organization. You will receive a small gift.

Please book your health checkup within the appointment period.

Which method?

I am busy. I want to choose my own time.

YES

We recommend booking
through our website.
You can book any time 24 hours
with your smartphone or
personal computer.

Go to A "Book through the website"



I'm not confident using a smartphone, a personal computer ...

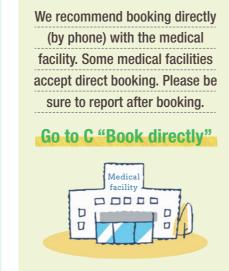
We recommend booking through our phone.

You can book with the operator to help you through the process.

Go to B "Book by phone"



See pages 8 & 9 for more details.



See pages 10 & 11 for more details

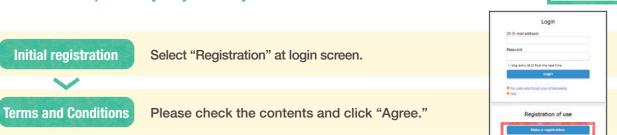
I'd like to choose

options in detail.

How to register on the Health Checkup Booking System

Access to i-Wellness

https://i-wellness-p.com/j00/j00101.jsf *This URL and QR code are only for dependents.





Enter your health insurance card symbol, the number, full name, sex, date of birth, email address, and secret question and answer listed in your ID (your health insurance card issued by FR Health Insurance Organization, Eligibility Verification Certificate or Notice of eligibility information). Check your entries and click "Register."

* You can also register by the methods mentioned in the enclosed "Guide to the Health Checkup."



Confirm the email message sent to your registered email address.

Subject: [i-Wellness Health Checkup Portal] Your user registration is completed.





Enter your ID (the email address mentioned in the "[i-Wellness Health Checkup Portal] Your user registration is completed") and the tentative password (indicated in the same message), then click "Log in."



Within 24 hours, select your own password, and click "Register."

* The password must have at least eight characters and must include at least three of the following types in half size: number, upper case letter, lower case letter and symbol.



Complete the change of initial password

You will receive an email message informing you that the password was changed.

Subject: [i-Wellness Health Checkup Portal] Your password change has been accepted.

If you forget your ID/password after your initial registration

 Click "forgot my ID/password" at the bottom of the log in screen.



2 Please go through the registration process again.



3 If you cannot go through the registration process again, please call the number below.

Health Checkup Booking Center

TEL: 0570-052-002

[Hours] 8:30 - 19:30 [Non-business days] Saturdays, Sundays, public holidays, Dec. 27 - Jan.4

 $^{-7}$

^{*} If you plan to undergo an examination item or option not mentioned in our guide, please call the medical facility with which you booked your checkup and apply directly. You must cover the entire fee.

From booking to undergoing health checkup

STEP]

STEP 2

STEP 3

STEP 4

STEP 5

Booking methods

Booking steps

Booking confirmation

You will receive a

confirmation

message at the

registered email

address.

Two weeks before your medical checkup

Test kit arrives

Undergo the health checkup

You can book 24 hours through our website.)



Registered email address

Password Created password

For English speakers

Booking with an operator

Available till 19:00!!

Book with the

center by phone

Please book early!

Two ways to book through the website

Immediate booking confirmation

Select your preferred health checkup date from the calendar eligible dates

Booking confirmation on the spot (available medical facilities are



Booking request

Enter two of your preferred medical facilities and five preferred days

* If you need to rebook, STEP2 will email you. Please reenter your preferred date and time.



List of medical facilities



ttps://www.fr-kenpo.or.jp/member ealth/files/checkup_list_family.xlsx

Check the list for your preferred medical facility Call the Health Checkup Booking Center 0570-052-002

[Hours] 8:30 - 19:30

The operator will check the medical facility and dates on your behalf.





 Health medical checkup guide Questionnaire on the website

By e-mail



Fill in the questionnaire on the website before the deadline.

Please fill in both of the questionnaires sent from the medical facility and Wellness Communications (checkup contractor).

Test kit arrives from the medical facility

Please check with the medical facility directly if you wish to request an option without subsidy from the health insurance organization

Undergo your health checkup at the medical facility vou booked with.

Medical facility

What to bring for your health checkup

- ID specified by the medical facility
- What to bring specified by the medical facility (sample container, questionnaire etc.)
- Copayment amount (Only when applicable)

* Not registered at i-Wellness: Please see page 7 * To change your registered information: Please login to the website and update your information (address, email address, etc) from the top right corner.

* Depending on the availability of medical facilities, you may have to reselect your checkup date or the facility.

By post

 Health medical checkup guide Questionnaire



Please fill in the questionnaire and submit it in the envelop enclosed before the deadline.



Changing or cancelling your booking

Health Checkup Booking Center 0570-052-002

[Hours] 8:30 - 19:30 [Non-business days] Saturdays, Sundays, public holidays, Dec. 27 to Jan. 4 **Change Booking**

Notification by

phone (or SMS)

and a postcard

①After logging in, click "Booking."

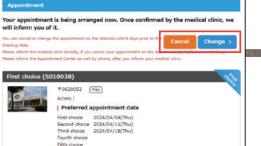
2 Click "Change Booking."

1) After logging in, click "Booking." Cancel Booking

(2) Click "Cancel Booking."

* When using i-Wellness, changing or cancelling a booking must be done at least eight days prior to your checkup. You need to call the Health Checkup Booking Center if it is within seven days prior to the date of your checkup.

* If you need to cancel the day before or on the day of the checkup, please call the medical facility directly AS WELL AS the Health Checkup Booking Center



Booking

From booking to undergoing health checkup

STEP 1

STEP 2

STEP 3

STEP 4

STEP 5

STEP 6

STEP 7

Booking methods

Preparation

Booking steps

Report Booking

Booking confirmation Two weeks before your medical checkup

Test kit arrives

Undergo the health checkup

Undergo

your health

checkup at the

medical facility

you booked with.

Medical

Call the medical facility.



Check courses and options (pages 3 & 4)

Check the available medical facility for direct booking from the medical facility list



List of medical facilities

https://www.fr-kenpo.or.ip/ member/health/files/ checkup list family.xlsx

* Direct booking is not available

book and advise them of the following.

1)Your Health Insurance Organization FR Health Insurance Organization

2 Health Checkup Agency **Wellness Communications**

* Be sure to mention.

(3) Your choice of course and

* Give the course name listed on

4 Your choice of checkup day

* Select a day at least two weeks ahead

(5) Your full name, date of birth,

Call the medical facility to

Corporation

address and phone number.

checkup at the medical facility) t booking same day by on when one ne of the you book booked

your

methods

1 Register on the website Login to i-Wellness* Flow and state of health checkup.





Checkup Bookin Center checks your booking with the medical facility, you will



By e-mail



· Health medical checkup guide · Questionnaire on the website

Fill in the questionnaire on the website before the deadline.

Please fill in both of the questionnaires sent from the medical facility and Wellness Communication (checkup contractor).



· Health medical checkup guide Questionnaire

Please fill in the questionnaire and submit it in the envelop enclosed before the deadline.

Test kit arrives from the medical facility

Please check with the medical wish to request an option withchealth insurance organization.

ctly it

you the

facility

What to bring for your health checkup

- ID specified by the medical facility
- What to bring specified by the medical facility (sample container,
- questionnaire etc.) Copayment amount

(Only when

applicable)

Please make sure to check the medical facility list, as the number of facilities where you can book directly is limited.

Please book the checkup day within the specified period and more than two weeks ahead of the day you book. Notes

When booking with the medical facility directly, you must report it on the same day.

* If you haven't registered at i-Wellness, please see page 7. To change your registration (address, email address, etc.), please log in

* Your checkup will not be accepted unless you report your booking. Also, if you fail to report, you may not become eligible for next

✓ If your report details and the booking details at the medical facility do not match, the Health Checkup Booking Center will contact you.

* The checkup booking will not be accepted if you fail to report on the day or do not respond to the Health Checkup Booking Center. (Please note that you must cover the entire fee if you undergo your checkup without registration.)

Changing or cancelling vour booking

year's checkup. Please make sure to report.

Health Checkup

Booking Center TEL: 0570-052-002

[Hours] 8:30 - 19:30 [Non-business days] Saturdays, Sundays, public holidays, Dec.27 to Jan.4

Change **Booking** ☐ Contact the medical facility you booked with to report your change (checkup day, course, option)

i-Wellness and change your information from the top screen (upper right).

☐ Follow STEP 3 "Report Booking" and notify the change If you do not go through "STEP 3 Report Booking," the change will not be processed.

Cancel Booking

- ☐ Contact the medical facility you booked with directly. ☐ Call the Health Checkup Booking Center and report your cancellation.
- If you do not contact the medical facility you booked with and the Health Checkup Booking Center, the cancellation will not

(c) Direct booking troubleshooting

- Q1 ·My direct booking request was declined when I called the medical facility.
 - ·I contacted and booked my checkup at a medical facility that was not available for direct booking.
- A1 The medical facilities that accept direct booking are specified. Please see the list of medical facilities from STEP 1, and select the facility with () direct booking.
- Q2 I made a direct booking at a medical facility, but I don't know how to report it.
- Please see page 11 "STEP3 Report Booking" and report on the website or call the Health Checkup Booking Center.
- Q3 I'm having trouble getting through to the medical facility.
- Please wait for a while and call again. Or please try booking using steps A or B on pages 8 & 9.
- Q4 I booked/underwent my checkup outside of my checkup period.
- A4 You can undergo only within the specified checkup period. If you already underwent the checkup, Please contact to Health Checkup Booking Center.

- Q5 I just noticed that the booking report and the booking details at the medical facility are different. What do I do?
- Please call the Health Checkup Booking Center. *If the Health Checkup Booking Center has discovered the difference, the center will contact you. Please follow the instructions.
- Q6 What do I do when the booking details are different from the booking confirmation notice (email, phone [or SMS] or postcard)?
- A6 Please call the Health Checkup Booking Center.
- Q7 It's one week before the checkup, but I haven't received my questionnaire and test kit.
- A7 Please contact the medical facility you booked with to confirm.
- Q8 I want to change the date. What should I do?
- A8 Please advise your date change to the medical facility you booked with, and report according to "Changing or cancelling your booking" on page 10.

Frequently Asked Questions

Health checkup / Application

My family member who works at FR group is leaving. Can I still undergo the checkup?

(A1) Yes, you can.

Please complete the checkup before the termination date of employees working for FR Group. We will charge you all costs if we find that you underwent the checkup after the termination date of employees working for FR Group.

I will turn 75 in the middle of the year for the checkup. Can I undergo my health checkup if I am 75 years old or older?

No. You cannot undergo the checkup if you are 75 years or older.

Supplement You will be qualified to join Advanced Elderly Medical Service System when you turn 75 years old and you will be withdrawn from the health insurance organization. Please undergo your checkup the day before your 75th birthday at the latest.

Q5 I forgot my ID / password for i-Wellness. What should I do?

A5) Please try the initial registration again on page 7.

Supplement Please contact the center below if you have any questions on navigating i-Wellness.

Health Checkup Booking Center

TEL:0570-052-002 Hours: 8:30 - 19:30

Non-business days: Saturdays, Sundays, public

holidays, Dec. 27 to Jan. 4

Q2 I

I am pregnant. Can I still undergo the checkup?

A2 Yes, you can.

Please consult your family doctor as to whether you can or not. If you decide to undergo the checkup, please inform the medical facility that you are pregnant.

What should I do if I want to undergo the checkup immediately?

You can book no earlier than two weeks in advance. Please see pages 8 to 11 and book your checkup as soon as possible.

I became unable to undergo the checkup owing to poor health or other unavoidable reason on the day of the checkup. What should I do to change or cancel my appointment?

Please follow "Changing or cancelling your booking" on the lower section of pages 8 and 9 and proceed.

Supplement Be sure not to cancel your appointment without prior notice. Otherwise, we may be unable to use the contracting medical facility for future checkups.

Your course and options booked

I received a cancer screening guide from my municipality. Is it OK for me to undergo that screening?

A12 Yes. You can.

Please select one, either by FR Health Insurance Organization or your municipality.

I did not undergo some of the tests on the day of the health checkup. Do I need to undergo those tests at a later date?

(A13) Please make sure to undergo the checkup.

You cannot decline some of the test items as it is stipulated by law. If you weren't able to undergo the test on that day, please make sure to complete the test at the <u>same medical facility within two weeks</u>.

Q14 What do I do if I'd like to undergo the items and options not mentioned in the Guide to the Family Health Checkup?

Please contact and consult directly with the medical facility you booked. You can undergo items other than those specified in the Guide to the Health Checkup by covering the entire cost. (You don't have to submit the results of the optional exams for which you covered the entire cost.)

I can't find a medical facility contracted by Wellness Communications close to my home. What should I do?

Please contact the center below. Please inform the staff that you want to undergo the checkup at a medical facility other than the contracted medical facility.

FR Group Health Checkup Helpdesk

TEL: 0120-579-329 https://wellcoms.jp/data/ Hours: 9:00 - 17:00 news/322/news.pdf

Non-business days: Saturdays, Sundays, public holidays, year end, New-year holidays

l'm going to join a different health insurance organization next month. Until when am I allowed to undergo the checkup?

Please complete the checkup by the day before your dependent termination date at the latest. We will charge you the entire cost if we find that you underwent the checkup after your dependent termination date.

I haven't received the confirmation for the booking I made through i-Wellness.
What do I do?

Please contact the center below and confirm.
Health Checkup Booking Center
TEL: 0570-052-002

Hours: 8:30 - 19:30

Non-business days: Saturdays, Sundays, public holidays, Dec. 27 to Jan. 4

I received a detailed blood examination at the hospital where I usually make outpatient visits. Can I skip the checkup?

A10) Please make sure to undergo the checkup.

Supplement There are examination items other than blood sampling. Please undergo your health checkup to double-check your state of health.

I will undergo my health checkup at my part-time workplace. Shall I undergo both health checkups including the one by FR Health Insurance Organization?

Please make sure to undergo the checkup at your part-time workplace.

If you are aged 40 years and older and a member of FR Health Insurance Organization, you are eligible and required to undergo the health checkup by laws specified by the Japanese government. Please submit a copy of the checkup results if you underwent checkup at your part-time workplace instead of the one organized by the FR Health Insurance Organization. We will send you a gift after your submission. Please see page 14 of this guide for details.

Medical facilities

The medical facility where I underwent a health checkup last year is not included on the list of medical facilities. Where can I undergo the checkup?

(A15) Please select another medical facility in the list.

We may not offer the same medical facility for checkup on the list every year due to some circumstances by medical facility. You can check with the QR code on the right.

https://www.fr-kenpo.or.jp/member/health/files/checkup_list_family.xlsx

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Health checkup results

If I have to take detailed examinations based on the results of the health checkup, will I receive any subsidies from FR Health Insurance Organization?

No, you will not receive any subsidies.



Can FR Health Insurance Organization issue my previous results of health checkups?

FR Health Insurance Organization cannot issue these results. Please contact the medical facility where you underwent your checkup.

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Gift for submitting your checkup results conducted at your part-time workplace



A Copy of the results

Hospital name

underwent

Application form

Blood tes

© Envelope

<Note> You are not eligible if you underwent the FR Health Insurance Organization checkup or used checkup post-adjustment. Please see the back cover for the detailed privacy policy for handling your submitted health checkup results.

Check the terms and conditions

☐ The checkup date at the workplace is between April 1 2025 and March 31 2026 Age between 40 and 75 and 74 years or younger when undergoing the checkup * Age (as of March 31, 2026) You have not used FR Health Insurance Organization checkup or checkup post-adjustment in FY2025. All "Mandatory items" listed on the bottom half of page 15 are recorded in the health checkup result list.

Submission method

(1) Copy all pages of health checkup results (2) Fill in and cut off the "(B) Application form" on the left bottom of this page. \square 4 Enclose \triangle and \triangle in the envelope and post it.

FR Health Insurance Organization will check the contents and give Pep points or send a QUO

card to the qualified person.

* Please register PepUp if you wish to receive Pep Point. You can check with the QR code on the right.









Cut here.

(B) Application form for submitting health checkup results from the workplace

<u> </u>	<u> </u>
Health insurance card, Eligibility Verification Certificate, Notice of eligibility information	The name of the person who underwent the checkup
Symbol Number	
[Questionnaire] Answer (Yes / No) Please circ	cle.
Are you currently taking any medicine?	
· drug to lower blood pressure	Yes / No
· drug to lower blood sugar	Yes / No
· drug to lower triglyceride or cholesterol	Yes / No
Are you a regular smoker? * When 1 and 2 apply to you, you are a 'regular smoker.' 1: I have been smoking for a month. 2: I had smoked for more than 6 months, or more than 100 cigarettes.	1. Yes (both 1 and 2 apply) 2. I smoked but haven't smoked for the last month (only 2 applies) 3. No (neither 1 or 2 applies)
[Gift] Please circle the gift of your ch	noice

Pep Point (3,000 points) / QUO Card (¥2,000 worth)

Please register with PepUp if you wish to receive Pep Point. If we cannot confirm your PepUp registration, we will send you a QUO Card.

FR健康保険組合 保健事業担当宛

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東京都江東区有明1-6-7

For those who cannot find a medical facility nearby or regularly make outpatient visits.

In principal, please undergo your health checkup at a medical facility mentioned in the medical facility list.

Representation of the Guide for health checkup post-adjustment **

Post-adjustment system is for settling the payment at a later date after you cover the entire fee when you undergo your checkup at your hospital you visit regularly or cannot find a medical facility nearby. The amount that exceeds the health insurance subsidy maximum amount will be covered by you.

* Post-adjustment system is only applicable when you have undergone the checkup at a medical facility not listed in our medical facility list.

The health insurance subsidy maximum amount * The fee setup differs according to the checkup course.

Eligible	Gender	Age	The health insurance subsidy maximum amount (tax inclusive) (Checkup and options)	Option items
	Male	39 years and younger	23,000 yen	ABC checkup or Helicobacter pylori test
Spouse only (Husband / Wife)	Female	34 years and younger	27,000 yen	ABC checkup or Helicobacter pylori test Pap smear
		35 - 39	31,000 yen	ABC checkup or Helicobacter pylori test Pap smear Breast ultrasound
	Male 50 years and older colless of conship Female 50 years	40 - 49	25,000 yen	ABC checkup or Helicobacter pylori test Fecal occult blood test
Regardless of relationship		50 years old and older	39,000 yen	ABC checkup or Helicobacter pylori test Fecal occult blood test Stomach X-ray or Gastroscopy
		40 - 49	33,000 yen	ABC checkup or Helicobacter pylori test Fecal occult blood test Pap smear Breast ultrasound or mammography
		50 years old and older	44,000 yen	ABC checkup or Helicobacter pylori test Fecal occult blood test Pap smear Breast ultrasound or mammography Stomach X-ray or Gastroscopy

Please check that the following specific health checkup items are included.

Specific health checkup examination items * If mandatory items are insufficient, there will be no subsidy.

Mandatory items	 Questionnaire (medical history, smoking history) Consultation Physical measurements (height, weight, BMI, abdominal girth) Blood pressure Urine test (urinal sugar, urinal protein) Blood test Lipids (fasting triglyceride, non-fasting triglyceride if fasting is not available, HDL cholesterol, LDL cholesterol) Sugar metabolism (fasting blood sugar level or Hemoglobin A1c (HbA1c), non-fasting blood sugar level if fasting is not available) Liver function (AST (GOT), ALT (GPT), γ-GT (γ-GTP))
Detailed health checkup items	•Electrocardiogram • Fundoscopy • Anemia test (Red blood cell count(RBC), Hemoglobin level (Hb), Hematocrit value (Ht)) • Creatinine(Cr) • e-GFR * Will be added subject to the doctors decision

If you wish to take it, please contact the following, or check the details using the QR code below.

Checkup period Monday, April 14, 2025 - Tuesday, March 31, 2026 Application period Monday, March 31, 2025 - Sunday, May 31*, 2026 *without fail FR Group Health Checkup Helpdesk TEL: 0120-579-329 [Hours] 9:00-17:00 [Non-business days] Saturdays, Sundays, public holidays, year end, New-year holidays

* Please note that you cannot apply outside the checkup period or application period.